

# **Explanation of Benefits**

SELECT 3500

Since 1986, United States Managing General Underwriters (USMGU) has been proud to provide our clients with affordable health benefits, quick and personalized customer service, and professional guidance for you and your medical care. We are the experts in the medical insurance industry, and we're here to help you navigate your options.

# A Smarter Way To Get Health Benefits

### MORE COMPREHENSIVE BENEFITS



### PLANS INCLUDE PERKS LIKE







- Preventive care at no extra cost
- Employee assistance programs
- + Telehealth and mental health services
- + Better rates on bundled dental and vision

# USMGU PLANS ARE CUSTOMIZED TO YOUR BUDGET

Our plans are Major Medical Comprehensive plans, which provide true medical coverage.



#### **Control Your Healthcare Costs**

We believe controlling your healthcare costs is the most important task we perform. This allows us to pay claims within 25 days of receiving all required billing and level your premiums year



### **Significant Pharmacy Savings**

You also become a member of Shield Pharmacy Benefits, which delivers quantifiable savings—typically \$1,000 to \$1,800 per person annually.

Choosing the right plan is about finding the best fit for your life, and USMGU is here to help.

# Nation's Largest Network for Outpatient Care

For outpatient care, you become a member of the Multi-Plan PHCS Network, the nation's largest and most comprehensive independent PPO network. It offers access in all 50 states and includes more than 700,000 healthcare professionals, 4,500 hospitals, and 70,000 ancillary care



## YOUR CHOICE OF HOSPITAL, NOT A NETWORK

Take control of your medical care! You get to choose the hospital where you receive treatment, not a network. Our team will provide savings that equal 40% to 65% of in-hospital charges.

#### Important Facts to Consider

When you're deciding on a medical plan, keep these facts in mind:

- The average person does not meet their full deductible. Studies show that only about 10-20% of enrollees meet their full annual deductible in a given year. The other 80-90% pay some out-of-pocket but don't max it out.
- ➡ The average person is not hospitalized each year. Only about 3-4% of the general population enters the hospital annually. For children, it's around 2-3% per year.

#### TWO TYPES OF CARE

Your medical care is divided into two types:

In-Hospital Care

Out Patient
Care

Your deductible does not apply to your most common out-patient treatments.





# **MAJOR MEDICAL OVERVIEW**

In Network Services				
payment per visit 100% thereafter				
t with www.1800md.com				
pay per visit 100% thereafter				
pay per visit 100% thereafter				
pay per visit 100% thereafter				
pay per visit 100% thereafter				
o-pay per visit for facility				
o-pay per visit for physician				
ent waived if admitted directly from the ER				
pay per visit 100% thereafter				

In-Network Supplimental Services		
Occupational Therapy	60% per visit (limit 20 visits per plan year)	
Physical Therapy	60% per visit (limit 20 visits per plan year)	
Speech Therapy	60% per visit (limit 10 visits per plan year)	
Private Duty Nurse	60% per visit (limit 15 visits per plan year)	
Non-Surgical Treatment of the Spine	\$1,000 Maximum plan year benefit	
TMJ	60% per visit - \$1,000 Maximum Benefit	

In-Network Allergy Treatment		
Testing and Injections	\$30 co-pay per visit (limit 10 visits per plan year)	
Serum	\$100 co-pay per visit (limit 10 visits per plan year)	

Prescriptions	
Prescription Drugs Generic/Formulary/Non-Formulary Drugs/Specialty Drugs	\$20/\$50/\$80/50% 2 times Mail-Order; SEE NOTE*

<sup>\*</sup> Prescription Drugs - You pay the difference if a generic is available, even if doctor requested otherwise. Drugs subject to Cigna programs for Prior Authorization, Step Therapy and Exclusive Specialty Copays shown are per prescription, mail-order copay is two times for a 90-day supply.

#### In-Network Labs & Imaging



Deductible Applied			
Plan Year Deductible	es	\$3,500 Individual \$7,000 Family	
Out-of-Pocket Maxim		\$10,600 per Individual	
(Non-PPO providers do r	not satisfy the PPO provider Out-of-Pocket)	\$21,200 per Family	
Co-Insurance You pay 40% of the cost 100% of the remaining co	until you have paid your out-of-pocket maximum, after paying thosts.	ne maximum out of pocket amount this plan covers	
In-Patient Hospital S	ervices You choose your hospital	60% after Deductible	
Medical Services and Facility		60% after Deductible	
Anesthesiologist and Surgeon Fees (Assistants at 20% of Primary)		60% after Deductible	
Mental Health and S	substance Abuse	60% after Deductible	
Out-Patient Surgical and Diagnostic	Includes outpatient services, miscellaneous medical procedures, supplies, diagnostic & therapeutic procedures and surgery at a physician's office, freestanding surgery center, or hospital (when approved).	60% after Deductible	
Facility Charges		60% after Deductible	
Durable Medical Equipment		60% after Deductible	
Epidural Injections		60% after Deductible (Limit 10 visits per plan year)	
Home Health		60% after Deductible (Limit 50 visits per plan year)	
Ambulance - Ground		60% after Deductible	
Ambulance - Air		Deductible, then covered at 60% Limit \$7,500 maximum per trip for air ambulance	

Network Providers have agreed to accept the Maximum Allowable Charge (MAC) as payment in full. Please refer to your Summary Plan Description (SPD) for details. The SPD is the final determination of all benefits.

Non-Network providers and Care are not covered benefits for out-patient care. You must be in-network to receive benefits for out-patient treatment and medical care.

In-Hospital Benefits are provided for any eligible benefits without a net-work provider required. You choose the hospital to receive medical care.

**Pre-Certification Penalty:** Certain procedures or medical care require pre-certification in order to qualify for full benefits. Failure to pre-certify will result in a \$400 penalty per service, procedure or confinement. Please refer to the Pre-Certification section in your SPD for details.

**Emergency Admissions Penalty:** In the case of an Emergency Admission, the member must call the toll-free number listed on the medical identification card within 48 hours after admission or on the next

Copayments: Copayment does not apply towards deductibles or coinsurance but does apply to maximum out-of-pocket limits

Please Note: This schedule applies as indicated in the SPD. This schedule must be read in conjunction with the entire Summary Plan Description and has no full meaning by itself.

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Plan Year Deductible	An individual with family coverage will only be required to meet the individual deductible amount before the coinsurance begins. Deductible does not apply to Preventive Care Provisions. Eligible claims incurred in the PPO.
Coinsurance	Coinsurance is the share of the cost of a covered service, calculated as a percent of the allowed amount of the service.
Out-of-Pocket Maximum	All allowed deductibles, coinsurance, copayments and pre-certification penalties apply to the Out-of-Pocket Maximum. An individual with family coverage will only be required to meet the individual out-of-pocket maximum. Eligible claims incurred in the PPO Network apply to the Out-of-Network Out-of-Pocket Maximum; however, the Out-of-Network eligible claims do NOT apply to the PPO Network Out-of-Pocket Maximum.
Preventative Care	In-Network charges for preventive care services coverage are at no cost sharing. Out-of-Network preventive care is not covered. Cost sharing may apply if a specific service is for non-preventive care (even if billed in conjunction with preventative care services.) Although not required under the law, this plan pays for Prostatic/Testicular exams.
<ul><li>Out-Patient Office Visits</li><li>Primary Care</li><li>Specialist</li></ul>	These charges are billed by the physician for time spent with the patient. Office visits do not include charges for diagnostic, surgical, or medical procedures performed by the physician.
<ul><li>Mental Health</li><li>Substance Abuse</li></ul>	Mental Health and Substance Abuse coverage excludes counseling for behavioral disorders.
<ul> <li>Independent Diagnostic Testing Facility</li> <li>X-rays &amp; Advanced Imaging (e.g., MRI, MRA, PET, CT)</li> <li>Out-Patient Surgical and Diagnostic</li> </ul>	These charges are billed by an independent facility, separate from any charges billed by the requesting physician.
<ul><li>Medical Services</li><li>Facility Charges</li></ul>	Includes outpatient services, miscellaneous medical procedures & supplies, diagnostic & therapeutic procedures and surgery at a physician's office, freestanding surgery center, or hospital (when approved).
<ul> <li>Emergency Services</li> <li>Hospital Emergency Room</li> <li>Urgent care Visits</li> <li>Ambulance - Ground</li> <li>Ambulance - Air</li> </ul>	Urgent care visits include charges for diagnostic, surgical or medical procedures.
Prescription Drugs	If generics are available and a brand name is purchased, then the covered person must pay the copay PLUS the difference in the cost between the generic and the brand-name drug. In the case of the integrated drug plan, the plan will reimburse only up to the cost of the generic equivalent.
Short-Term Rehabilitation Services	Includes therapies performed in the provider's office or non-hospital based facility only.

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(800) 313-0388



#### **Helping Americans Access Affordable Healthcare**

At USMGU, our mission is simple: to help everyday Americans take back control of their healthcare and reclaim the security, stability, and opportunities they've worked so hard to achieve.

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